

Electronic Fund Transfer (EFT) is a HIPAA-standard transaction from Blue Cross and Blue Shield of Illinois (BCBSIL) to the provider's designated financial institution, which offers providers a secure method of claim payments. This alternative to receiving paper checks can help save you time and reduce the risk of lost or misrouted checks.

Electronic Remittance Advice (ERA) or ANSI 835 is a HIPAA-compliant method of receiving claim payment and remittance details from BCBSIL. In addition, ERA files may be automatically posted to your patient accounting system. *Check with your billing service, clearinghouse or software vendor to confirm ERA-compatibility of auto-posting software.*

Listed below you will find detailed information as well as helpful hints to complete online EFT and ERA enrollment via Availity.

Federal Employee Program® (FEP®) Dental Providers: The EFT and ERA enrollment process for Federal Dental Blue supplement policies will continue to be administered by DNoA.

1) Getting Started

- Go to Availity Image and the second secon
- Select Availity Portal Login
- Enter User ID and Password
- Select Log in

Availity [.]	
User ID:	
User ID	
Password:	
•••••	
□ Show password as I type	
Help! I can't log in!	ļ

Note: Only registered Availity users can access online EFT & ERA registration.

2) Accessing EFT & ERA Enrollment

- Select My Providers from the navigation menu
- Select Enrollments Center

🗞 Availity 🛛 🖶 Hon	ne 🌲 Notifications	♡ My Favorites ∨			
Patient Registration \vee	Claims & Payments ~	My Providers \sim	Reporting	Payer Spaces ~	More ~
	PDM Provider Data	Management			
	🗢 롣 Express Entry				
<	🗢 EC Enrollments Ce	enter			

Note: Contact your Availity Administrators if the Enrollments Center is not listed in the My Providers menu.

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via Availity Provider Portal

3) Select Transaction Enrollment

Select Transaction Enrollment

	for EFT and ERA with BC you do not need to enro	
Multi-Payer Enrollments		
EE A A A A A A A A A A A A A A A A A A 	Medical Attachments 🛛 🏷 Setup	
PDM CER TE	Transaction ♡ Enrollment	

4) Start Enrollment

Select Enroll, then choose Enroll a provider

Organization	Home > Transaction Enrollment	
Provider Search by Name	Transaction Enrollment Enrollment Status Learn More	
Registration ID	Enroll -	
Health Plan	Upload and enroll a list of providers	
Transactions ALL	Quick Tips:	
Enrollment Status IN PROGRESS	→ The Enroll option will display for Availand Administrators and/or users who are a to enroll for 835 transactions.	
Submission Date	→ If enrolling multiple providers for ERA, select Upload and enroll a list of prov.	
Last Modified Date		

5) Select Provider

- Select Organization
- For ERA files to be received in your Availity mailbox, leave the Deliver ERA files to a Clearinghouse box unchecked
- For ERA files to be received by a third-party clearinghouse, select the Deliver ERA files to a Clearinghouse checkbox
 - Next, select the Clearinghouse Organization from the drop-down listing
- Enter the Provider Identifier Information (Tax ID and Billing Type 2 NPI number)

Provider Enrollment Select Provider	Home > Transaction Enrollment > Enroll	
 2) Select Health Plan 3) Select Transaction 	Transaction Enrollment Enroll Learn More	Quick Tips:
4 Add Identifiers	ADD PROVIDER	→ The NPI number is required when submitting the enrollment to BCBSIL.
5 Add Financial Information	Organization	\rightarrow If Transaction Enrollment was
6 Submit Enrollment	ABC Clinic	previously used, you may select the
J	Deliver ERA files to a clearinghouse?	Provider from the drop-down list.
	Clearinghouse Organization	
	XYZ Clearinghouse	~
	Provider	
		· ·
	Provider Identifiers Information:	
	Provider Federal Tax Identification Number (TIN) / Employer Identification Number (EIN)	● What's this
	123456789	
	National Provider Identifier (NPI) • What's this 🛛 Not Required	
	1234567890	j

- Next, enter Provider Information (for Tax ID and NPI entered above)
- Enter Provider Contact Information (the authorized person completing enrollment on behalf of the provider)
- Select Continue

Provider Name @ What's this			
ABC Clinic			
Street O What's this			
123 Anywhere Sr.			
City O What's this	State / Province @What's	this	Zip Code / Postal Code @What's this
City View		~	12345
Provider Contact Information:			
Provider Contact Name @ What's this	Title @ What's this	Telephone Num	nber 🛛 What's this
Jane Doe		555-555-5555	5
Email Address @ What's this	Fax Nu	mber (optional) 🛛 What's th	is
anyone@email.com			

6) Select Health Plan (Payer)

- Enter or select BCBS Illinois from the Health Plan (Payer) drop-down listing
- Choose the Provider Type (professional, institutional or both)
- Select Continue

Select Provider Select Health Plan	Iransaction Enro				
3 Select Transaction 4 Add Identifiers 5 Add Financial Information	PROVIDER INFORMATIO Provider Name ABC Clinic Authorized Contact Name Jane Doe	N Provider NPI 1234567890 Authorized Phone Number 999-999-9999	Provider TIN (EIN) 111111111 Authorized Email Address anyone@email.com	Organization Name ABC Organization	Customer ID 1111
6 Submit Enrollment	SELECT HEALTH PLANS	5			
	BCBS Illinois A maximum of 10 health plans ca	n be selected.			
	Provider Type 0 Professional I Institut	tional 💿 Both			

7) Select Transaction

- Select Transaction (Electronic Remittance Advice, Electronic Payment Summary, and/or Electronic Funds Transfer)
- To receive ERA files when claims are processed in Blue Plans states other than Illinois, Montana, New Mexico, Oklahoma or Texas, select Enroll in Medicare Crossover
- Select Continue

	/		
Select Health Plan (Payer)			Transactions
Select Transaction Add Identifiers	BCBS Illinois	Enroll in Medicare Crossover	Electronic Remittance Advice Electronic Payment Summary Electronic Funds Transfer - Daily Electronic Funds Transfer - Weekly
Add Financial Information	NOTE: You must be enr	rolled for electronic remittance advice to enroll for e	lectronic payment summary and Medicare crossover.
Submit Enrollment	Do you currently receive	e electronic payments for this payer?	● Yes ⊖ No
	Provider's Account Num	ber with Financial Institution	
	Back Continue	EFT Quick Tips: \rightarrow If enrolling for EFT, you	ı will receive an additional prompt to enter financia
		information – see <u>step</u>	

the Provider's Account Number with Financial Institution field.

ERA Quick Tips:

- → If you are already enrolled for ERA/EPS and want to change the direction of the delivery, make a selection under Transactions. If you are not making a change DO NOT make a selection.
- → If EPS files need to be delivered to a different receiver, a separate enrollment must be submitted.

via Availity Provider Portal

8)	Add Financial Information (for EF	T enrollment)	
	 Enter the Financial Institution Information for EFT delivery 	ADD FINANCIAL INFORMATION	
	Choose Provider Tax ID or NPI for account number linkage to provider identifier	Financial Institution Information: Financial Institution Name What's this Financial Institution Routing Number What's this	
	 Select submission reason: New Enrollment Change Enrollment Cancel Enrollment 	Type of Account at Financial Institution O Whats tris Checking Account Provider's Account Number with Financial Institution O Whats the Account Number Linkage to Provider Identifier O Whats this	is
	 Select one of the following options and Choose File to browse and attach: Voided Check Bank Letter 	Provider Tax Identification Number (TIN) / Employer Identific Submission Information: Reason for Submission New Enrollment Change Enrollment Cancel Enrollment Include with Enrollment Submission What's this Voided Check Bank Letter	ריייייייייייייייייייייייייייייייייייי
	 Select Continue 	Upload File Choose File No file chosen Authorized Signature: O What's this Jane Doe Back Continue	 Quick Tips: → Accepted voided check/bank letter file types include PDF and image files (i.e., JPEG). → Temporary checks and deposit slips are not accepted.

9) Submit Enrollment

- Verify the information entered is correct and select I agree
- Once completed, you will receive online confirmation that the enrollment was successfully sent to BCBSIL

Select Provider			
	SUBMIT ENROLLMENTS		
Select Health Plan	BCBS Illinois		
Select Transaction	Electronic Funds Transfer - Daily		
Add Identifiers	Download Enrollment Instructions		
Add Financial Information	Reason for Submission: New Enrollment		
6 Submit Enrollment	By clicking "I Agree" you acknowledge and agree that you hav modify or terminate an enrollment. You further acknowledge a action on behalf of your organization. In no event will Availity b limitation, indirect or consequential losses or damages, or an profits arising out of, or in connection with this submission. In credit entries and to initiate debit entries and adjustments (or bank) to my bank account, indicated in this registration.	and agree that you have the legal authority to preform such e liable for any losses or damages including without ny loss or damage whatsoever arising from loss of data or understand that I am authorizing health plans to initiate	
	 I agree to the terms and conditions (Jane Doe) Authorized Signature: Jane Doe Back Submit Enrolments 	Quick Tip: → BCBSIL will also mail an ackno with the enrollment effective of	5

10) Enrollment Status

- Enrollments that are in progress and submitted in the last 30 days will display on the Transaction Enrollment tool page by default
- Use Filter options to view enrollments and take action, as needed
- Filters display above the results as you select them and enrollments that meet the filter criteria display immediately
- Expand the enrollment card to view the process tracker and payer notes for the submitted enrollment

Organization	Transaction Enrollment Enrollment Status Learn More						Give Feedback	
Provider								
Search by Name V	Enroll -							
Registration ID	X ABC Clinic (Customer ID: 123	456)						
ANY	Enrollments			« Prev 1 N	ext » Show 10	Showing 1 of	1 pages	
Health Plan						J		
ALL	Status	Reg. ID	Cust. ID	Transaction	Payer		≡	
Transactions	ENROLLMENT SENT TO PAY	ER 12345	123456	835	PAPERLESS P	AYER		
ALL					PAPERLESS			
//LL	Provider Name		NPI	TIN/EIN	Process			
Enrollment Status	ABC Clinic		1234567893	121121212	Tracker			
IN PROGRESS V					0000			
Submission Date								
Last 30 Days								
Last Modified Date								
ALL								

Have questions or need additional education? Email Electronic Commerce Services.

Be sure to include your name, direct contact information and Tax ID or billing NPI.

Dental Network of America, LLC (DNoA) is a wholly owned subsidiary of Health Care Service Corporation (HCSC), a Mutual Legal Reserve Company.

Dental Network of America, LLC, is a separate company that acts as the administrator of dental programs for Blue Cross and Blue Shield of Illinois, Blue Cross and Blue Shield of Montana, Blue Cross and Blue Shield of New Mexico, Blue Cross and Blue Shield of Oklahoma, and Blue Cross and Blue Shield of Texas.

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